

Resource Type Administration Profile

Resource Type	Total Events	% of Total	Adds	Changes	Deletes	Syncs	Unknowns	
Agent	194519	53.9%	10055	108890	6363	69211	0	
Announcement	63448	17.6%	0	0	8	0	63440	
Circuit Pack	4	0.0%	0	4	0	0	0	
COR	485	0.1%	0	5	0	480	0	
COS Group	3	0.0%	0	1	0	2	0	
Data Module	1	0.0%	1	0	0	0	0	
Hunt Group	1629	0.5%	146	85	6	1392	0	
Login Administration	10	0.0%	6	2	2	0	0	
Network Region	2	0.0%	0	2	0	0	0	
Recorded Announcement	26	0.0%	24	2	0	0	0	
Route Pattern	5	0.0%	0	0	0	0	5	
Station	51892	14.4%	2475	17971	3281	28165	0	
Trunk Group	94	0.0%	0	10	0	84	0	
VDN	39454	10.9%	327	8649	230	30248	0	
Vector	9050	2.5%	0	0	0	0	9050	
Totals:		360622	100.0%	13034	135621	9890	129582	72495
			Percentages:	3.6%	37.6%	2.7%	35.9%	20.1%

10 Most Active Resources

Resource Type	# Events	ID	Name
<hr/>			
Agent			
	124	36006	Colombo, L 70012350
	118	36082	Romero, M 70012426
	117	33485	Romero, F 44392
	111	36717	Enochs II, A 44067
	108	33567	Wortman, J 44025
	96	33375	Levine, C 45106
	91	36720	Lynch, W 43628
	82	58113	Beeraldinni, N 135642
	79	68321	Burlison, D 46007
	79	30295	Christy, S 45200
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Announcement			
	81	25513	WH_AOLPC
	81	24827	QM_BILLING_CONTACT
	80	25949	WH_Power_Up
	80	25929	WH_MusicNet
	80	25927	WH_Only_AOL
	80	25916	WH_CSI_QuickCheck
	80	25914	WH_AOL_TW_Foundation
	80	25911	WH_Community_Leader
	80	25905	QM_AOL_Foundation
	80	25902	QM_MovieFone_Greeting
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Circuit Pack			
	3	3	
	1	4	
<hr/>			
COR			
	9	22	Witness Call Recording COR
	6	10	AOL Agent Physical Sta REST
	5	95	
	5	94	
	5	93	VDNs dial out USA LD
	5	92	
	5	91	VDNs dial out Toll Free
	5	90	VDNs
	5	9	
	5	89	TEI IVR MT1
<hr/>			
COS Group			
	3	cos	
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Data Module			

Resource Type	# Events	ID	Name
	1	12453	CLAN_TEST_03A07
Hunt Group			
	8	676	Connectivity Improvement
	8	581	NB Pay
	8	553	Cable Subp
	8	552	DSL SubP
	8	515	Inactive Win Tech 9_0
	8	35	TEI TEST OVRFLW - SK35
	7	941	SUBP_AOL_FAST_WAVE_2
	7	937	Copland Tech Support
	7	922	NS - AOL Transfer Test
	7	919	TWC/AOL Offer
Login Administration			
	1	TransNOC	
	1	tnoctest	
	1	ray	
	1	mmaddoux	
	1	liz	
	1	jhelms	
	1	jen	
	1	jayv	
	1	holly	
	1	don	
Network Region			
	1	11	MTC1_MP_TEST_REGION
	1	10	Witness Call Rec
Recorded Announcement			
	2	25023	
	2	24845	
	1	25963	
	1	25658	
	1	25657	
	1	25656	
	1	25655	
	1	25654	
	1	25653	
	1	25652	
Route Pattern			
	3	3	
	1	4	
	1	1	

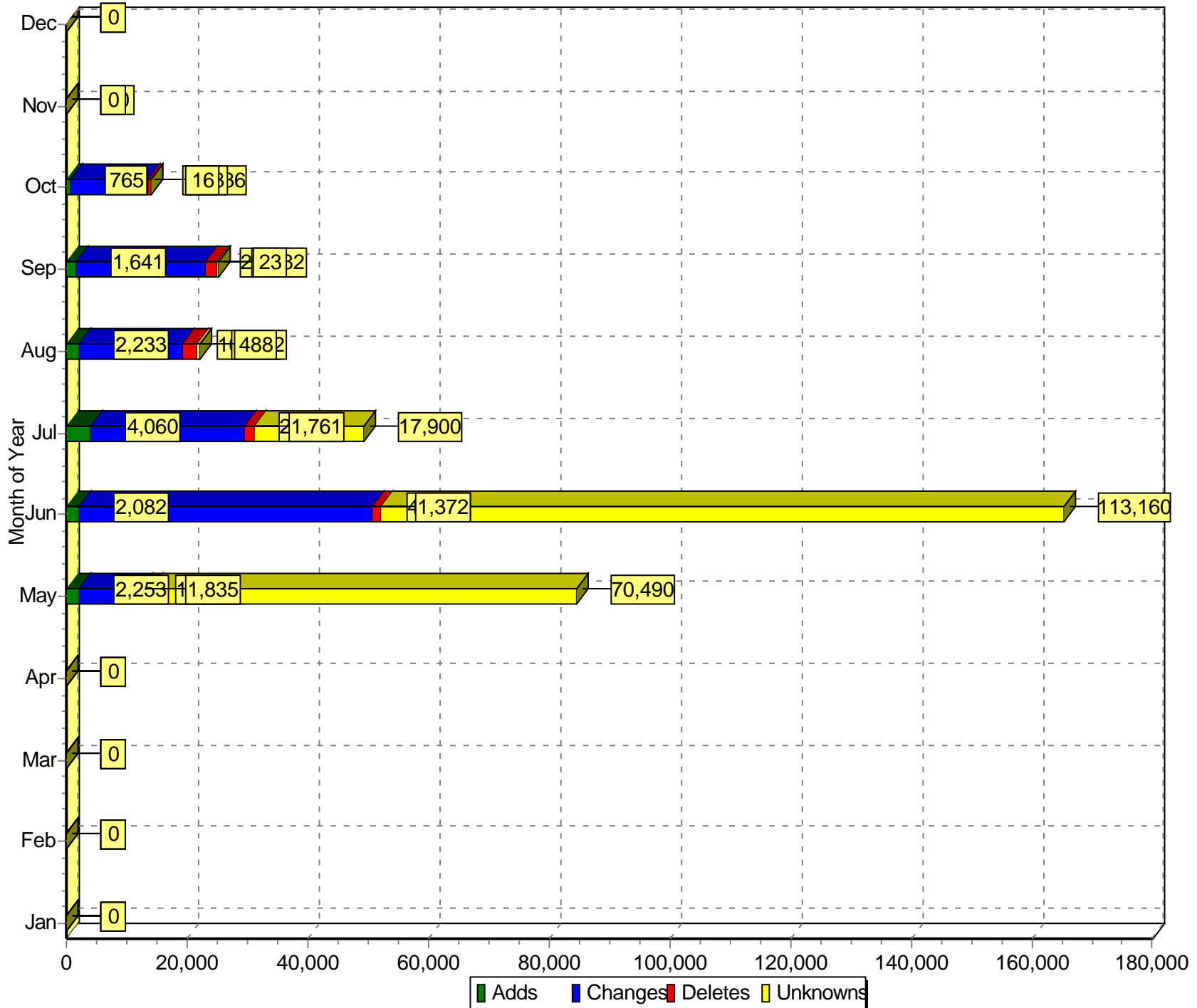
Resource Type	# Events	ID	Name
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Station			
	39	42997	PAMPANGA PHNOC
	26	42915	Pampanga Workstation
	25	42998	PAMPANGA PHNOC
	25	42911	Pampanga Workstation
	24	42992	Pampanga Workstation
	24	42991	Pampanga Workstation
	24	42920	Pampanga Workstation
	24	42919	Pampanga Workstation
	24	42918	Pampanga Workstation
	24	42917	Pampanga Workstation
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Trunk Group			
	9	57	AOL Sprint#2 ISDN LD
	7	63	AOL Sprint#8 ISDN LD
	7	62	AOL Sprint#7 ISDN LD
	7	61	AOL Sprint#6 ISDN LD
	7	60	AOL Sprint#5 ISDN LD
	7	59	AOL Sprint#4 ISDN LD
	7	58	AOL Sprint#3 ISDN LD
	7	56	AOL Sprint#1 ISDN LD
	6	666	CAI Trace and Recording
	6	65	AOL Sprint Fover 2
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VDN			
	14	89393	8882259318_TEI_IVR_OPER
	13	89910	Pre 8662119910 SHOP AT AOL
	13	89830	Pre 8668549830 DSL Tech
	13	89704	Pre 8887869704 NB SubP
	13	89610	Pre 8004719610 DSL SubP
	13	89252	Pre 8002979252 PW Reset
	13	88303	Pre 8883268303 DSL SubP
	13	88024	Pre 8662828024 NB Pay
	13	87881	Pre 8662827881 NB SubP
	13	87824	Pre 8662827824 NB SubP
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Vector			
	23	700	PS700
	23	581	PS581 NB Pay
	22	845	PS617 AOLFndtnP
	22	654	TEI_TR
	21	800	PS800 NB Win #1
	21	580	PS535 CS Basic
	20	842	PS908 REG RTNG
	20	676	PS650 TC PRORTY

Resource Type	# Events	ID	Name
	19	781	PS708 TPV CNFRM
	19	671	PS671 United

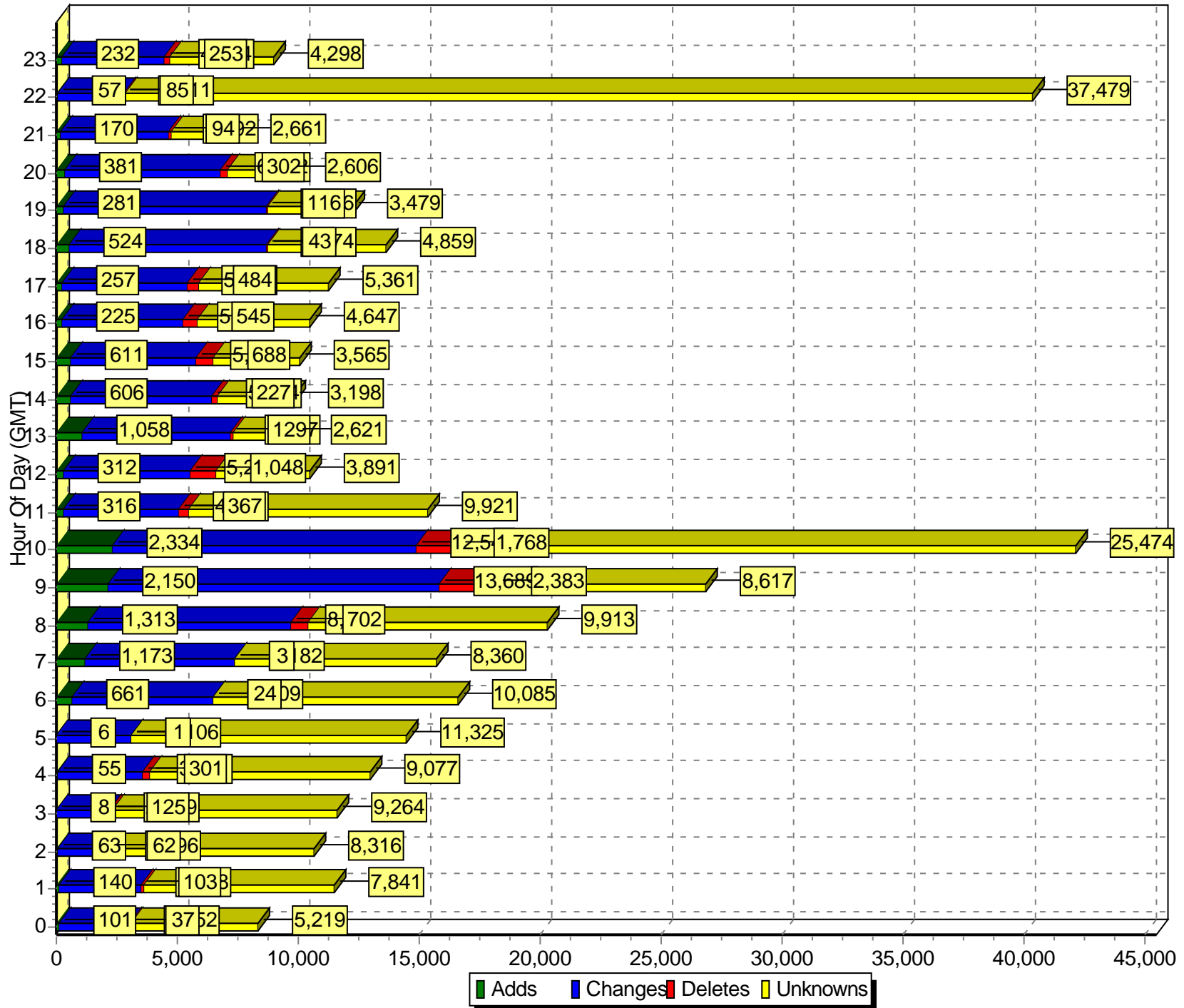
Most Active Administrators

ID	# Events	% of Total	Cumulative
@mis	17645	39.8%	17645
abqwf1	6178	13.9%	23823

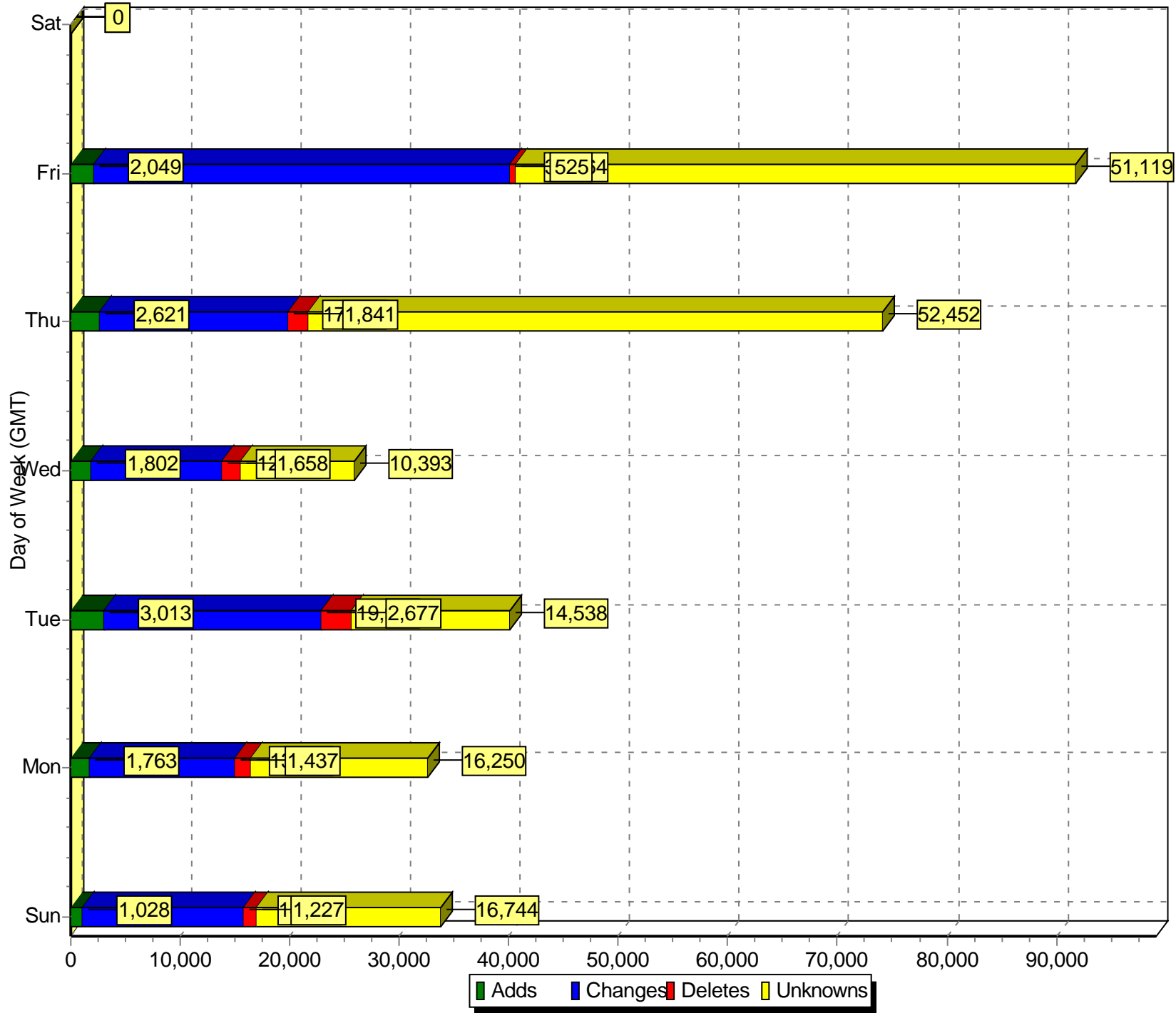
Activity By Month of Year



Activity By Hour of Day



Activity By Day Of Week



Activity By Resource Type

